



99V-008
99V-010

**Spartan Motors Chassis, Inc. • 1000 Reynolds Road • Charlotte Mich
48813**

National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Attn: Mr. P. Wallace.

Ref: Conflicting Customer Notification dates. Ref: Spartan Quarterly Report, dated July 14 1999

Dear Ms. Wallace.

In answer to your recent telephone call in which you pointed out conflicting information as provided in our Quarterly Report of 7/14/99, to that of previously issued notices, I have determined the following which I trust explains this discrepancy.

The original letters of notification to both customers and service centers for the two Spartan Motors' Campaigns—99V-008 and 99V-010 were authored and written in March 1999. Copies of these were then forwarded to you for approval with the assumption that we would be releasing them shortly thereafter. In generating the resolution for both of these issues we incurred considerable difficulty in developing parts and procedures, that would satisfy the corrective actions for every captured vehicle model, designed, manufactured and put into inventory. Reluctantly we decided to push forward the date for releasing the letters of notification until we were confident that we could support the defined population with the timely release of both components and procedures. In fact the original copies of these letters of notification (which were never distributed) were destroyed and they were re-issued with a new date of June 18th 1999. At this time I should have forwarded to you the re-dated copy: I am sorry but I failed to do this. The quarterly report of July 14th 1999 does in fact provide the correct date that these "June 18th" letters of notification were first mailed out to customers and/or service centers. Copies of these letters for both 99V-008 and 99V-010, are attached for your approval and documentation.

Should you still have further questions regarding these issues please do not hesitate to call me.

Very Truly,

Barry Killick, Compliance Manager. (517) 543-6400 x 310.

cc. Troy Becktel, Ed Dobbs, Wayne Ridge—Spartan Motors.



Spartan Motors Chassis Inc.
1000 Reynolds Road ♦ Charlotte MI 48813

December 10, 1999

National Highway Traffic Safety Administration
Recall Analysis Division
400 Seventh Street S.W.
Washington, D.C. 20590

Ref: Spartan Motors, Recall Notice 97019, 99V-010

Dear Ms. Wallace:

I just received a phone call from Kelly Schuler concerning the fax I sent you regarding the additional 16 vehicles on recall campaign #97019. Sorry, I picked up a wrong number; the correct original total was 3,210. The new total should be 3226. I am brand new and a little overwhelmed with trying to figure out the reports.

Hopefully it won't take me too long to understand all the paperwork.

Sincerely,

Julie S. Hume
Compliance Administrator

CC Wayne Ridge, Spartan Motors